



This is the first edition of a regular newsletter to keep residents in touch during the consultation process.

Thank you to everyone who has spoken to staff or visited the exhibition. You have raised lots of really good questions which we will address during the consultation.

Consultation documents explaining the proposal and response forms have been issued to you. You can also see the information online at www.stoll.org.uk/tenant-consultation.

We'd like to hear your views on the proposal. There are several ways:

- Book a one-to-one meeting with consultation team
- Complete a consultation feedback form

If you would like support so that you can have your say, please do ask and we will arrange it.

All your feedback will be carefully considered by the Board when it meets to consider the proposal. A report explaining the feedback will be produced and shared with you and the Board.

Ground floor reception foyer - view towards reception desk



Do you need support?

Extra support and counselling is also available if you find the consultation unsettling. In addition to support from Stoll, there is support available from Back on Track, a free and confidential psychological therapy service, and counselling through MIND. Please contact your support worker or the office for details.

Questions and Answers

There have been many questions, but here are answers to some of the most asked. We will feature some of the most frequently asked questions in this update throughout the process.

Q) What would be in the space between the new building and the stadium? We hope to get clarity on this aspect soon. We have been told that there would not be much building there, but have not seen the plans.

Q) How many guestrooms would there be? There is one on the design and we are considering incorporating additional guest rooms.

Q) What are the plans for the laundry? Stoll would gift each tenant a washing machine in the new properties. We would try and maintain laundry facilities on site during the building phase.

Q) What would happen to parking? We are proposing 37 secure resident parking bays, underneath the proposed new building with priority for existing tenants with cars. As with now, there would not be enough spaces for every visitor to find a space and the priority will be those who live here and need to park. During the build there would be very little parking on site, but we would provide alternative parking (probably a residents permit) at no cost to residents who have a car.

Q) What would happen to my belongings if I have to move? If the proposal goes ahead, the new flats would have increased storage compared to the existing ones with fitted wardrobes, modern kitchens with integrated appliances and more cupboards. We recognise many people have possessions and furniture, and we would do our very best to help you with these in a new flat. We would arrange for the disposal of anything you no longer wanted.

Q) If the proposal goes ahead, will I get any support with moving? Yes. Everyone would be compensated. Stoll would provide a full removal service including packing and moving. Stoll would provide a handyman to put up pictures, shelves and mirrors etc., or to construct furniture. There would also be staff who would help you with all the administration such as Council Tax, utilities, change of address etc. We would want to make the move as seamless as possible.

Consultation exhibition open in the Garden Room this week:

Wednesday 24 January: 12 - 2pm

Friday 26 January: 2 - 5pm

Do come and look at the proposal and speak to staff.