



A very big thank you to residents for dropping into the exhibition in the Garden Room and to those of you who have already responded to the consultation. We'd like all feedback by Tuesday 6th March.

The exhibition will remain in the Garden Room until March 6th and staff will be on hand to answer any questions you have every Tuesday at the coffee morning.

Typical flat (1 bed 2 persons) - view from corner of the lounge



We'd like to hear your views on the proposal. There are several ways:

- Book a one-to-one meeting with the consultation team
- Complete a consultation feedback form
- Send a letter or email to the office

If you would like support so that you can have your say, please ask and we will arrange it.

All your feedback will be carefully considered by the Board when it meets to consider the proposal. A report explaining the feedback will be produced and shared with you and the Board.

Do you need support?

Extra support and counselling is available during the consultation. In addition to support from Stoll, there is support available from Back on Track, a free and confidential psychological therapy service, and counselling through MIND. Please contact your support worker or the office for details.

Questions and Answers

Thank you for all the questions you are raising about the consultation. In each newsletter we will highlight some of the questions – and provide an answer.

Q) If the proposal goes ahead, what would the new tenancy conditions be? You would keep the same security of tenure as you have now as long as you stay within a Stoll property.

Q) What about rents? Apart from inflationary changes, as per normal, your rent would not change unless you moved to a property with a different number of bedrooms in which case it would go up or down accordingly.

Q) Why don't we have a public meeting?

The next Residents' meeting is on 13th February and this is a really good opportunity to ask any questions you wish in a public setting. At least one Stoll Trustee will also be present. In public meetings it is often the case that a few voices dominate. This is why we want to continue one-to-one meetings and other channels so everyone can give their opinion. This is best practice and is working well at the moment; we are hearing from a much broader range of tenants than we normally do which is really positive. If you would like to book a one-to-one meeting or give some feedback then please do so at Reception or with a support worker.

Q) If the proposal goes ahead, would we get a say in the design?

Yes. The consultation is about the concept at this stage and not the design. It is very likely that the design would change. Should the Board decide to proceed, there would be several opportunities for you to participate in workshops on the design of the proposed building—we would want tenants to have as greater sense of ownership over their new home as possible.

Q) If I want to move on from the Estate, when would the compensation become available? The compensation would be available if and when the Trustees make a decision to proceed with the proposal, which is anticipated to be April (not a definite date). If a tenant would like to move on before April they can do so and they would receive the compensation in retrospect, but only if the redevelopment proceeds.

Next Residents' meeting:

5.30pm, 13th February 2018