



## Consultation Newsletter for Mansions' Residents

May 2018

It's been just over a month since we shared the news that, after careful consideration, Stoll's Trustees have agreed to go ahead with the redevelopment at Stoll Mansions.

It's important to note that this decision is still subject to agreeing a contract with Chelsea Football Club.

Discussions about the contract are ongoing and we will update you as soon as we have concrete news.

In the meantime, we continue to plan for the next stages of the redevelopment. Letters outlining the proposed compensation and moving arrangements have been shared with all Mansions' residents.

We have already had meetings with a number of tenants regarding the next steps for them personally in relation to the redevelopment. Do contact the Housing Team if you would like to discuss your options.

The next Residents' meeting is on the [insert date]. At this meeting we will be sharing further information on the design workshops for the new building taking place [in June].



### Support is available

There is a range of support on offer from Stoll. You can contact your support worker and book an appointment from Monday to Friday between 9am – 5pm. Call our reception on 020 7385 2110 and you will be connected to the right person. The Residents' Section of the Stoll website also has information you may find useful:

[www.stoll.org.uk/residents/support](http://www.stoll.org.uk/residents/support)

## **Your consultation feedback: Questions and Answers**

Here are some of the most commonly asked questions that came up during the consultation and our responses to them:

### **Will I be able to choose which flat I have in the new building?**

We will be drawing up an allocations policy to ensure that the process is transparent and fair. It will be based on individuals' needs, with those living with a disability taking priority. But we will of course try to accommodate personal preferences where possible.

### **What is going to happen to the land being sold to Chelsea FC?**

We are still waiting for details from the Club. We acknowledge that this is a key concern for many residents, as it is for Stoll's Trustees, and will share information once we have it.

### **Will there be drying facilities and a laundry room in the new building?**

This was noted as an important facility for many residents. We plan to consider it further during our design workshops alongside the other communal 'requirements' flagged by residents. Suggestions include: a TV and games room, an on-site bar, an outside storage area for tools, an allotment area.

### **A significant amount of feedback was received in relation to security, including improved building security (CCTV); secure lift access; additional match-day security; separation between the public and resident access on the ground floor, e.g. a boundary hedge**

Security will be a top priority in the new building. It is vital that residents feel safe and secure in their homes and we are aiming to provide the appropriate levels of security. There are some areas, for example how we should separate public and resident access, that we will explore further with you during the design workshops.

To read the independent report setting out your consultation feedback go to: [www.stoll.org.uk/tenant-consultation](http://www.stoll.org.uk/tenant-consultation); or read a hard copy at Reception or in the Garden Room.